



YMCA of Owen Sound Grey Bruce YMCA Volunteer Opportunities Customer Service Volunteer

The Opportunity:

The Customer Service volunteer provides a safe, service-oriented experience to all members of the Health, Fitness and Aquatics Centre; greeting and welcoming all participants, providing information on all programs, services and facility, representing the YMCA in a responsible, respectful and professional manner, responding to or directing participant inquiries or concerns, being positive, welcoming and helpful, championing YMCA Clean Culture, and giving timely feedback to supervisor regarding issues and/or suggestions related to the centre and its use.

Requirements:

- Friendly and outgoing attitude
- Ability to follow directions and work independently.
- Report early and in uniform for scheduled volunteer times
- Must participate in orientation and training sessions (including Child Protection Training) as required.
- Satisfactory Police Records Check and Vulnerable Sector Check within the past 90 days mandatory for individuals eighteen (18) years of age and older.
- Current Standard First Aid and CPR-C; an asset

Time Commitment:

- 2 hours per week for a minimum of 3 month
- Monday to Friday: morning shifts(9:00-11:00 am) or afternoon shifts (4:30-6:30 pm)
- Saturday: morning shift (9-11 am)

Location:

Health, Fitness and Aquatics Facility
700 10th Street East
Owen Sound, ON N4K 0C6

Benefits:

- Be a part of the YMCA team and promote the YMCA of Owen Sound Grey Bruce's mission, vision, and core values.
- Learn about services at the YMCA and meet new people.
- Receive training to further enhance your professional development as it relates to the volunteer position.
- Opportunities for personal and professional development.

Apply for this Opportunity:

Complete a volunteer application, available on our website, and submit along with a resume to:

Jordan Johnston, Human Resources/ Health, Fitness and Aquatics Assistant

700 10th Street East, Owen Sound N4K 0C6

T: 519-376-0484 ext. 227 | E: jordan.johnston@osgb.ymca.ca

The YMCA of Owen Sound Grey Bruce values diversity of people and communities and is committed to excellence and inclusion in our Association. We are committed to an environment that is barrier free.

If you require accommodation during the engagement process, please inform us in advance to arrange reasonable and appropriate accommodation.